

## **VIKING Broadband Payment Terms and Conditions**

VIKING Broadband monthly statements are printed on the 20th of every month for service in the upcoming month. Charges contained on the statement, which may include equipment and/or other items, are due, paid in full and received in our office by the 20th of the upcoming month.

Late fees may be charged on past due balances. Insufficient funds (ISF) fees may also be charged on returned checks or ISF debit transactions. Accounts over 90 days past due may be turned over to a collections agency. Customers not in good standing may have discounts or promotions revoked.

VIKING offers an annual pre-pay discount of 5%, a senior citizen discount, a reservist discount and an equipment exchange discount.